

WELCOME TO OUR HOME!



Welcome to our home! TLC's COVID-19 protocols are in place to protect you, our residents, and our staff.

All visits to residents must be booked in advance of your arrival by email with the General Manager.

The number of visitors that a resident can receive is currently restricted to 2 people (aged 12 years and over) at any one time for a duration of 2 hours, up to a maximum of 5 visitors each day.

Our residents are able to leave the home for social outings but must complete a COVID-19 testing program on their return.

YOU MUST:

- ✓ Have received confirmation that your COVID-19 rapid antigen test is negative.
- ✓ Only visit residents in their room or an outdoor area.
- ✓ Wear a face mask at all times.
- ✓ Perform hand hygiene.
- ✓ Get your temperature checked on entry.
- ✓ Check-in using the QR code displayed at reception.
- ✓ Complete the entry survey on the iPad at reception.
- ✓ Maintain a social distance of 1.5m.

YOU MUST NOT:

- ✗ Take your face mask off.
- ✗ Touch your face mask.
- ✗ Eat, drink or smoke on the premises.
- ✗ Enter our home if you have symptoms of COVID-19.
- ✗ Visit a resident who has symptoms of COVID-19.
- ✗ Provide false, incorrect, or incomplete contact tracing information.